



Referral Registration

Please complete this form and fax it to us. If you have not already made an appointment, we will then contact the owner to arrange one. Please also email (enquiries@wilburyvets.com) or fax a copy of relevant history/test results and request the owners collect and bring any radiographs taken. We do not normally claim direct from insurers, but may be able to if unavoidable and with certain companies. Please remind your clients to starve their pet and that full payment is required on collection. We will email them directions and confirmation of the appointment.

Urgent / Non-urgent (Please delete)

Nature of problem:

Referring Vet:

Practice Name:

Address:

Email:

Phone Number:

Fax Number:

Client's Details

Mr/Mrs/Ms/Miss:

Address:

Email:

Home Number:

Work Number:

Mobile:

Pet's Details:

Name : Breed:

Age: Sex: M/F E/N Weight:Kg

Insured? Colour:

Thank you for choosing to use our services.

Referral service required:

Orthopaedics / Dentistry / Feline Medicine / Endoscopy / Dermatology

**Wilbury Veterinary Surgery
20 Wilbury Avenue
Hove
East Sussex
BN3 6HR
Tel 01273 737924
Fax 01273 701845**

Appointment date:

Time:

Food and water: Please do not feed your pet from 8.00pm the evening prior to surgery. Water may be allowed up to the appointment. Rabbits must have food. Please bring some of your pet's favourite food and a small toy, etc. to make them feel at home, but please leave bulky beds, etc. at home.

Medical notes: Please bring all relevant information, notes and X-rays with you or arrange for your veterinarian to send them to us in advance. Please bring any medication your pet is currently receiving.

Appointment times: If you are unable to keep an appointment, please let us know as soon as possible so we may allocate that time to someone else who may need it.

Terms of business: We will provide an estimate of the likely costs involved. However, the final costs (particularly in complex cases) may only become apparent at the end of treatment. Usually, the initial treatment is estimated prior to surgery and a guide of what ongoing expense there may be over several weeks can be given. All accounts must be settled in full at the time of your pet's discharge from the practice. We will, of course, be happy to complete your insurance forms for your reimbursement, if your pet is covered by medical insurance. If you would like us to claim direct from your insurers, this needs to be agreed in advance to allow us time to speak to them. In addition we charge a non – reclaimable fee of £15.80 for this service. You will be required to pay your excess and complete an indemnity form with us should your insurers decline payment.

Directions:

Rail: Hove station, 2 minutes walk to practice, over footbridge.

Parking: free outside surgery

By car: A27 Hove exit A2038 (Devil's Dyke)
2nd exit off roundabout, to Brighton, onto Dyke Road Avenue
1st major traffic lights (Esso garage ahead) turn right onto Upper Drive
Right at lights onto Old Shoreham Road
Over lights, 1st left down Wilbury Gardens
20 Wilbury Avenue is opposite you at the end